



Responsible and Sustainable Purchasing Policy for Zitro Technologies

At Zitro Technologies, we align our purchasing strategies with our sustainability, social responsibility, and governance (ESG) principles. We are committed to selecting suppliers and acquiring goods and services based on criteria of efficiency, reduced environmental impact, respect for labor rights, and regulatory compliance.

This policy establishes the principles and guidelines that govern our purchasing processes, ensuring ethical, transparent, and sustainable management throughout our supply chain.

Environmental Sustainability

- We prioritize suppliers that implement circular economy policies.
- We promote the use of recyclable, biodegradable, or environmentally certified materials.
- We give preference to suppliers that incorporate processes reducing energy consumption and CO₂ emissions.

Social and Labor Responsibility

- We work with suppliers that respect human and labor rights, in accordance with international standards such as the Universal Declaration of Human Rights and ILO regulations.
- We require safe and fair working conditions throughout the supply chain, rejecting child labor, forced labor, or any form of discrimination.
- We encourage diversity and inclusion in our commercial relationships.

Ethics and Transparency in the Purchasing Process

- We guarantee fair, objective, and transparent purchasing practices, ensuring equal opportunities for all suppliers.
- We avoid any type of conflict of interest, corruption, or bribery in our business transactions.
- We establish audit and control mechanisms to ensure compliance with this policy.

Commercial Relationship and Commitment Fulfillment

- We promote sustainable and long-term commercial relationships, especially with regular or certified suppliers.
- We formalize product or service acquisition conditions through contracts, including possible penalties for non-compliance.
- We expect our suppliers to maintain optimal quality standards and demonstrate flexibility in their response capabilities to meet our customers' requirements.

General Principles of Supplier Relations

We consider our suppliers a fundamental part of our Value Chain, as they directly impact our customer satisfaction. We promote a commercial relationship based on:

- Mutual growth and benefit.
- Respect, responsibility, and honesty.
- High standards of quality, ethics, and transparency.



We ensure that the purchasing process is carried out under the best conditions of quality, timing, and price. All acquisitions of materials, machinery, or consumables are managed through our purchasing department with a formal purchase order.

SUPPLIER SELECTION CRITERIA

Zitro suppliers must meet the following requirements:

- Commitment to sustainability
- Legal compliance
- Social responsibility
- Quality and efficiency
- Innovation and continuous improvement

Suppliers with certifications demonstrating good practices in quality, safety, and sustainability — such as ISO 9001, ISO 27001, ISO 14064-1, and ISO 14067 — will be positively considered as added value in the selection process.

SCOPE AND POLICY REVIEW

This sustainable purchasing policy is mandatory for all Zitro group sites and employees involved in acquiring goods and services. It will be reviewed periodically to ensure its alignment with best practices in sustainability and governance.

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Alberto Pizarro
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Firmado por:
francisco diaz-leante martinez
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Firmado por:
Josep Rodriguez
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